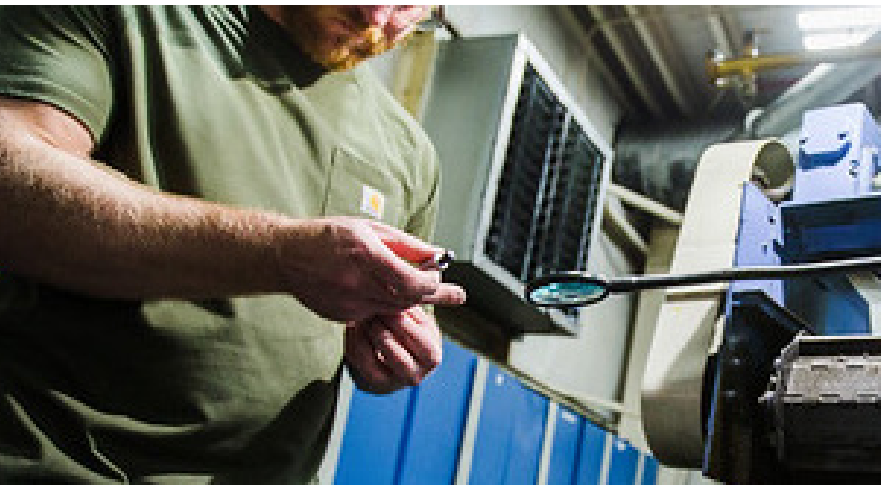


# ISO 9001:2015 Training



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Solutions Consultant**

## Why become ISO 9001 Certified?

Implementing a comprehensive and effective quality management system can help your company increase customer satisfaction by consistently delivering high-quality products. By becoming certified, you provide your customers with confidence that they are purchasing their products from a company that makes product quality a high priority. Certification also demonstrates that your quality system has gone through the rigor of being audited by a third party, which creates a more competitive edge.

From educational learning to implementation consulting, UT CIS can help your company achieve and maintain ISO 9001:2015 certification. The training classes described below are offered in an open enrollment format or can be delivered on-site for your staff.

## What Is the Training Approach?

The training will be a combination of presentation and small group work. While working in groups, you will have the opportunity to apply topics discussed in the training in real world scenarios. Class sizes are kept small to facilitate open class discussion.

## Who Should Attend the Training?

Whether you are a seasoned quality professional leading the implementation of a quality management system, or just looking to learn more about ISO 9001, our ISO 9001:2015 trainings will be beneficial in gaining depth to your level of understanding.



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# ISO 9001:2015 The Importance of Leadership in New ISO Standards

The recently updated ISO 9001:2015 quality standard recommends that the focus of organizational leaders must be to create a purpose for the entire organization and a direction everyone can follow that maintains an environment where employee objectives remain constant.

As such, Leadership now has defined responsibilities for ensuring quality execution such as strategic alignment, specific resource support, staffing, oversight, measurement, and promotion of the quality system.

UT CIS can help your leadership team navigate their newly expanded role in managing quality within your QMS.

## ISO 9001:2015 Standard Overview

This one-day course will provide an overview of the standard. Topics to be covered include risk management, the process approach, development of quality policies and objectives, documented information control, corrective actions, management responsibilities, and basics of internal auditing.

Who should attend: ISO 9001:2015 project team members, members of management, senior executives, Quality Assurance Managers, internal auditors, Quality assurance professionals, and

anyone who wants an introductory understanding of ISO 9001:2015.

## Risk Management

Have you heard about the new risk management requirement in the ISO 9001:2015 revision of the standard but not sure where to start? This session will provide your organization with a straightforward step-by-step approach to implementing risk management in compliance with the standard. The training will provide active participation with real-world examples so that when you return to your organization you will be prepared to successfully integrate risk management into your quality management system. This training will be applicable to all levels of your organization and it is encouraged that you have participants from multiple departments attend to ensure risk management is developed as a part of your company culture.

This course provides coverage of the risk and opportunity management requirements within ISO 9001:2015, as well as the implications these requirements have for your organization. It will include the steps necessary to demonstrate that the risk and opportunity requirements have been met and also provide value to the organization.

### Who Should Attend:

Personnel involved in the identification and management of risk and opportunity, Management / Top Management, Quality Personnel / Quality Management, Auditors who will be involved



in auditing risk and opportunity, Management Representatives, Production, and Engineering personnel.

## Course Objectives:

- What does “risk-based thinking” mean?
- What does an effective risk management program look like?
- The identification of risks and opportunities that need to be considered
- Specific steps needed to implement risk and opportunity management

## ISO 9001:2015 Transition Gap Analysis

This analysis is specific to your company processes and most beneficial if you have some elements of a QMS in place. Not a requirement for ISO 9001:2015 implementation, but a major benefit is to better budget the time, money, and resources required to implement your QMS according to the ISO 9001:2015 requirements. UT CIS quality consultants will perform a review of your current ISO9001 QMS, generate a list of requirements that are not currently addressed, and develop an implementation plan to address the requirements that are currently missing.

## ISO 9001:2015 Internal Auditor Training – 2 Day Course

Our Internal Auditor Training is an in-depth and interactive course for those currently involved with quality auditing and for new internal auditors who

wish to become proficient using this standard. Internal auditing is among the most important steps on the road to achieving, maintaining and improving your quality system.

**Who Should Attend:** Those responsible for conducting or participating in internal audits for ISO 9001:2015; those who must perform audits to ISO 9001:2015. Any employees or associates acting as an internal audit team member, Quality Assurance Managers, Quality Assurance professionals, ISO Project Managers, ISO Project Team Members or anyone desiring an understanding of the ISO 9001:2015 Audit Process.

## Course Objectives:

- Fully understand and successfully interpret the ISO 9001:2015 requirements
- Understand how to audit to ISO 9001:2015 using the process approach
- Identify and document nonconformities
- Qualify additional staff to conduct internal audits
- Provide critical knowledge for your management staff
- Gain knowledge to help manage a successful ISO 9001:2015 implementation project
- Provide professional credentials to your internal auditors



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