Embracing Generational & Cultural Differences
Virtual TCED Elective
February 15, 2023

9:30-9:40 EST  Welcome & Introductions
Kim Denton, CEcD, UT Center for Industrial Services

9:40 -11:30 EST  Communication in the Workplace Across Generations
Erika R Burnett, UT IPS - Tennessee Language Center
- Overview & objectives
- Generational differences in the workplace
  - Generation overview
  - Underlying values, behaviors & assumptions
- Communication 101
  - Dominate communication style assessment
  - Communication in the workplace
- Intersection of Generation & Communication
  - Case studies
  - Best practices
- Wrap-up

11:30-12:00 EST  Lunch Break

12:00 – 2:00 EST  Appreciating Cultural Difference in the Workplace
Erika R Burnett, UT IPS - Tennessee Language Center
- Overview & Objectives
- Framework introduction
- Inclusivity in action
  - Overview
  - Inclusivity continuum
  - Appreciative inquiry
- Cultural wealth exploration
  - Small group activity
- Debrief & Reflections

1:55-2:00 EST  Wrap-up & Adjourn